

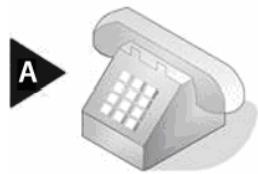


CVS Caremark is pleased to administer your prescription benefit plan. **You may have the opportunity to spend less on your prescriptions!** [Plan Sponsor Name] wants to remind you and your covered dependents about an important part of your benefit plan — the Caremark Mail Service Pharmacy. Take advantage of your mail service benefit and enjoy the convenience and potential savings\* on the prescriptions you take each month. \_\_\_\_\_

**Enjoy benefits like:**

- Greater convenience with mail service for up to a 90-day supply of medicine — including regular delivery at no additional cost
- Personal service with a 24-hour, toll-free hotline to speak with a registered pharmacist about any questions or concerns
- Excellent quality through confidential, tamper-resistant and (when necessary) temperature-controlled packaging of prescription orders delivered directly to you
- Internet and refill-by-phone services to order prescription refills 24 hours a day, seven days a week

**Getting started is easy...with three convenient FastStart® options!**



Call FastStart toll-free at **1-800-875-0867** Monday through Friday 7 a.m. to 7 p.m. (CT).

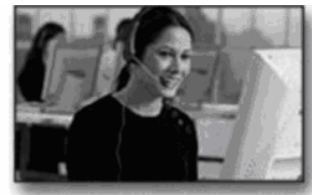
(For TDD assistance, please dial toll-free 1-800-231-4403.)



Provide your:

- ▶ Plan ID number (on your benefit ID card)
- ▶ Prescription name
- ▶ Doctor's name and phone number
- ▶ Mailing address
- ▶ Payment information

(over)



The representative will contact your doctor and even fill out the order form for you!



**Option 2:**

Give your doctor's office the toll-free FastStart physician number, **1-800-378-5697**, and ask your doctor to call in the prescription for a 90-day supply.

To expedite processing, your doctor will need the ID number from your prescription benefit ID card along with your date of birth and mailing address.

**Option 3:**

Obtain a written prescription from your doctor for a 90-day supply, with as many as three refills (if appropriate). Complete the enclosed mail service order form and mail it in the enclosed reply envelope with your prescription and payment.

That's it! Allow up to 10 days from the day you submit your order for delivery of your medicine.

Discover the convenience of prescriptions delivered directly to you.

\*To obtain a price estimate for your prescriptions through the Caremark Mail Service Pharmacy, log on to **[www.caremark.com](http://www.caremark.com)** or call the number on your prescription benefit card.